

Joint Press Release
20 September 2023

I-CAR & AMA GROUP ANNOUNCE GOLD CLASS FOR DIPLOCK'S COLLISION REPAIR CENTRE

I-CAR Australia and AMA Group are pleased to announce that Diplock's Collision Repair Centre has been awarded the prestigious I-CAR Gold Class Collision status.

Diplock's Collision Repair Centre has ingrained the I-CAR Gold Class collision repair professional training program in its daily business culture to keep ahead of technological changes.

Scott Donnelly, Technical Training, Prestige & OEM Manager at AMA Group said, "It creates a culture that training is part of our everyday process. With technology increasing, it is only natural that the level of training will increase. We are also introducing apprentices into our team's training culture as early as possible in their journeys, so it becomes second nature.

"COVID-19 and the remoteness of some regions in North Queensland created some challenges to the rollout of the I-CAR Road to Gold training, but with the mix of training available, it was just a matter of mapping out a plan and then executing. The flexibility in the I-CAR program delivery really made this possible."

Diplock's Collision Repair Centre also made use of I-CAR Australia's Industry Alliance Partnership program to complement role-specific training required for Gold Class accreditation.



"BASF and their team have worked closely with us in ensuring that painting technicians are up to date with their module training and Car-O-Liner has been very supportive with training," Scott explained.

Martin Dickinson, Area Manager - North Queensland at AMA Group expanded further to say that "with ADAS and the increase of BEV and HEV vehicles in our car parc, it is critical that the training is "real world" – this is something that I-CAR does very well, by providing training which is relevant to our team members' day-to-day roles, and genuinely enhances their practical skills."

"The experience was very seamless because of the variety of training delivery options. I would recommend all aspects of the training available. It has been great to see our people take up this opportunity, and work through the training program offered." Martin concluded.

Congratulations to Diplock's Collision Repair Centre for achieving I-CAR Australia's GOLD CLASS professional training and accreditation program.

AMA Group is the leader in the Australian and New Zealand Collision repair industry. With the biggest collision repair network across Australia and New Zealand, supported by Australia's leading distributor of vehicle parts.

I-CAR, founded in 1979, is an international, not-for-profit, training organization dedicated to improving the quality, safety and efficiency of auto collision repair for the ultimate benefit of the consumer.

For further information, contact I-CAR Australia at goldclass@i-car.com.au or on 07 3219 9088